



**1. Customized Itinerary Planning and Hotel Selection**



**2. Hotels, Activities and Services Bookings**



**3. Personalized Road Book**



**4. Exclusive Guide Book**



**5. Help Line while in Portugal**



**6. Welcome at the Airport**



**7. Transportation in Portugal**



**8. Pre-programmed GPS**



## 1. Customized Itinerary Planning and Hotel Selection

**We will design an itinerary based on your interests and budget**

The first step: getting to know you. Let us know your preferences: your ideal types of accommodations, any sites and cities that you would like to visit, your budget, the length of time that you have, and the pace at which you would like to travel and explore.

Portugal Trails' deep knowledge of Portugal is one of our strongest assets. We are committed to putting together the best possible experience for you in our country. To this end, our team of travel consultants will put together a proposal with a suggested itinerary, recommended hotels and activities that will enrich your tour. We work with you in order to provide you with the best program based on your preferences.

**"We can't thank you enough for putting together the trip of a life time and really with only 2 days notice!! You are amazing! It felt like you had known us forever by the choices you made for places for us to stay (...). I want you to know that we felt like we were really cared for by you and Portugal Trails."**

*Deb & Jeff Merle, Hawaii*





## 2. Hotels, Activities and Services Bookings

### We take care of the logistic hassles

After having outlined your tour program, Portugal Trails will make all the necessary reservations: the charming hotels, the cosiest rooms, the exciting activities and all transportation arrangements. We will confirm and later reconfirm so that you will be free to really enjoy your vacation.

In addition, we will be here for you to ensure that things go as planned.

**"I just wanted to let you know that this trip would not have been so perfect without all the time you spent putting it together for us."**

*Carol Sloane, USA*

**"All of the hotels you booked for us were excellent, and each was very different from the previous one."**

*Desmond Colohan, Canada*





### 3. Personalized Road Book

#### Tips, suggestions and directions based on your interests and specific itinerary

Our Road Books are produced individually with each client and itinerary in mind. They include not only directions and daily itinerary, but also practical advice, helpful tips and suggested stops that we think you will enjoy.

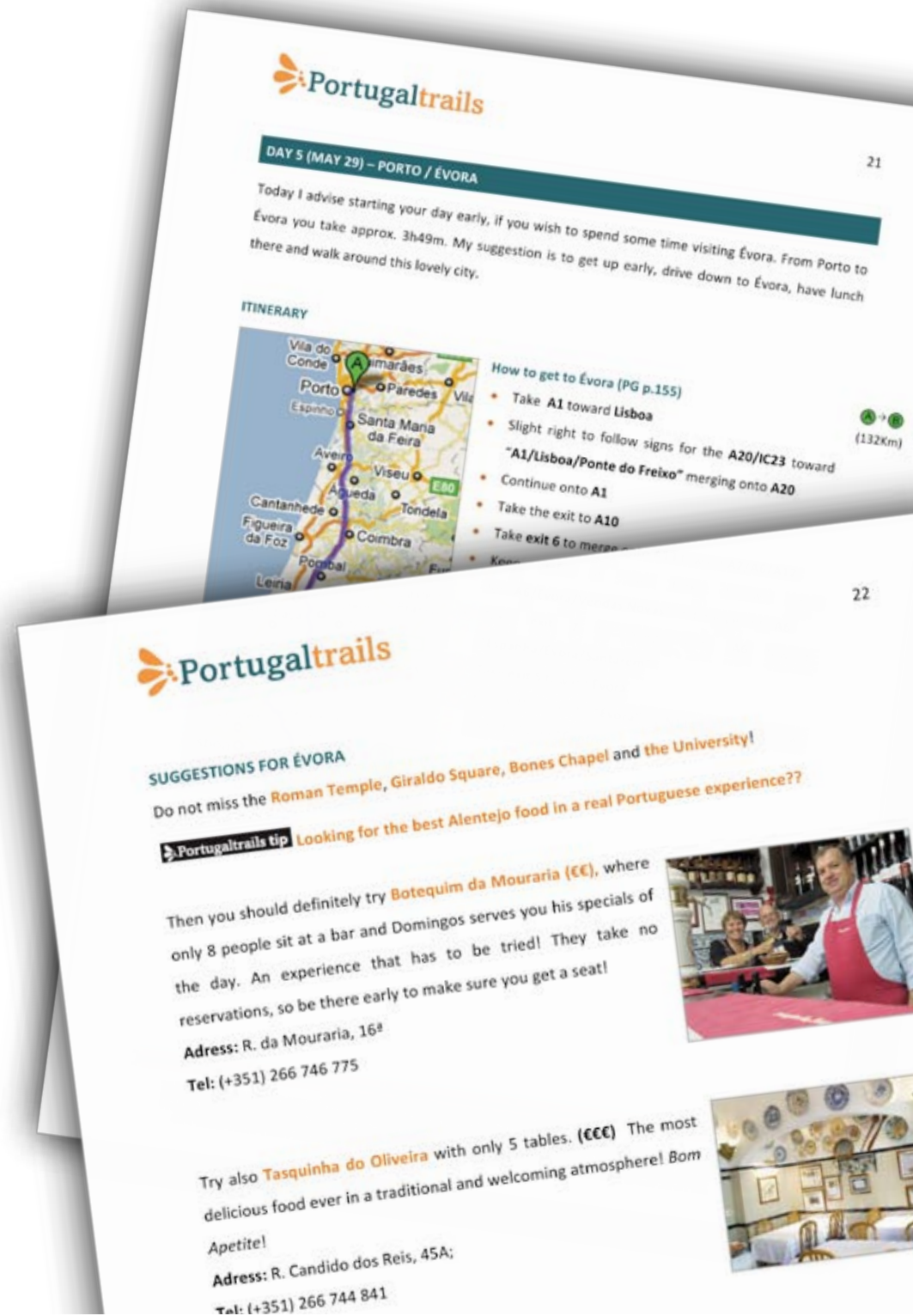
Each Road Book is unique and irreplaceable since it is designed with YOUR program, preferences and interests in mind. You will love all the well-kept secrets that our enthusiastic team has included: out-of-the-way places, breathtaking sights, hidden treasures, and great spots for a meal known only to the locals.

*"The road book was of particular help. Whenever we were at a loss, there was always a suggestion that helped fill the gap or answer a question."*

*Marianne Malague, USA*

*"Excellent resources! The Road book was customized to our itinerary, with nice little pieces of advice regarding local restaurants dishes, and specialties. Great directions and pictures were very helpful."*

*Anthony da Silva, Canada*





## 4. Exclusive Guide Book

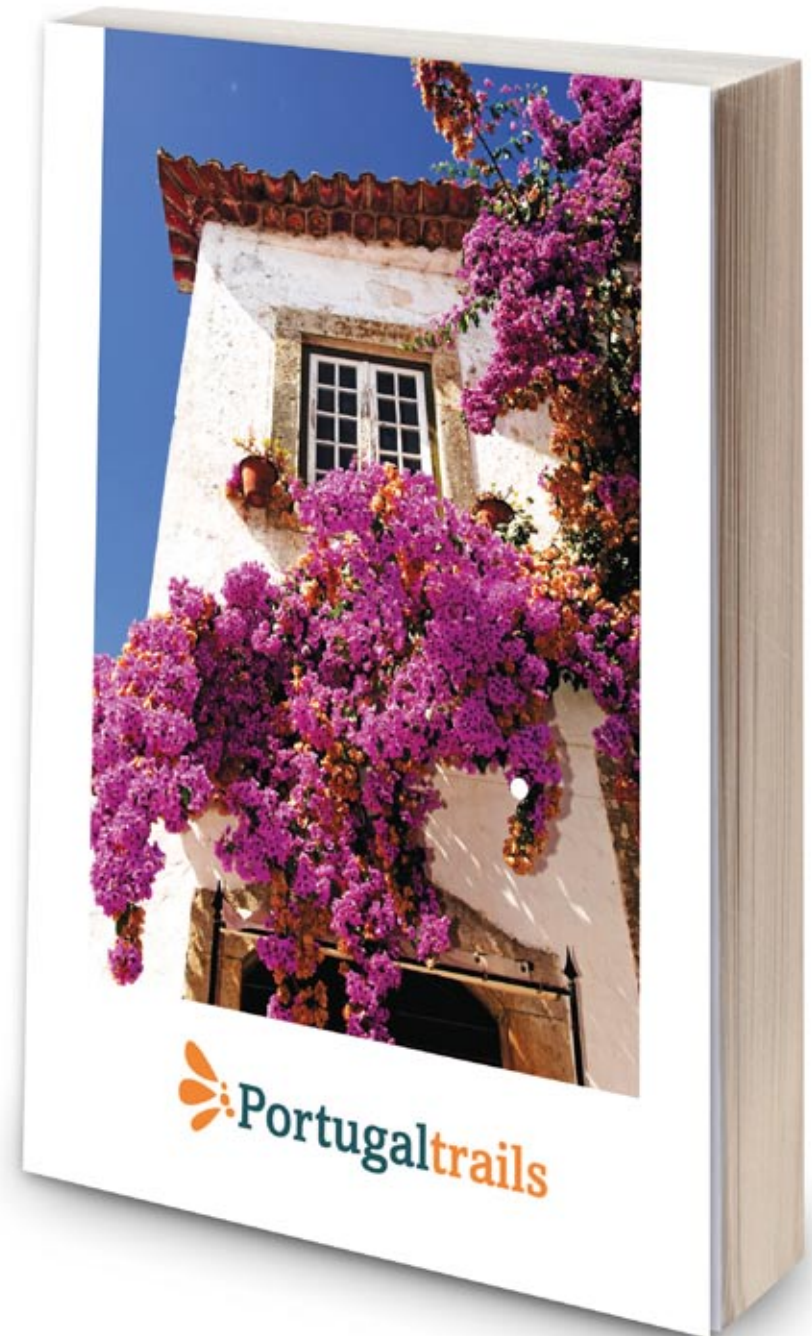
### Our 200 page "Insiders Guide"

Portugal Trails has written and produced its own guide book, which will be included in your tour documents. While other guide books will provide you with too many options, ours was written by our team, and the included information was selected based on our insiders' knowledge of Portugal.

"We particularly enjoyed your 'insider' tips in both the Guide book and the Road book. Your passion for the country comes through loud and clear which really enhanced our trip and gave us a better perspective than we could have gotten from any of the big name guidebooks. (...).

The bottom line is that we had a much better trip with Portugal Trails than we would have had left to our own resources."

*Susan and Gilles, Canada*





## 5. Help Line while in Portugal

### For assistance and additional information

While you are in Portugal we will be just a phone call away should you need any assistance, support, additional information, or if you should just like to check in along the way.

Our helpline will be answered between 8 a.m. and 10 p.m. by a member of our team. We will be available to speak with you for any advice or assistance that you may need or just to let us know how things are going.

**"It gave us the feeling that although we were 'independent' travellers, we weren't alone."**

*Deb & Jeff Merle, Hawaii*

**"We greatly appreciate the help you gave us before the trip and also in solving problems during the trip. (...)"**

*Irit and Moshe White, Israel*





## 6. Welcome at the Airport

### With assistance and transfer to your first hotel

On your arrival in Portugal, you will be greeted at the airport by one of our representatives who will provide you with any assistance that you may need. You will then be presented with the hard copies of the Road Book, Guide Book, vouchers and maps, and driven to your hotel.



**"All of the arrangements were flawless. From the great guy who met us at the airport to returning the car early in Porto, people, places and details worked out so well."**

*Peg and John Mongiello, USA*



## 7. Transportation in Portugal

### Rental Car, Train or Car Service

Three possible options:

**Self-Guided Tour:** Your rental car will be delivered to your hotel the first time you need it.

**Guided Tour:** A professional tourist guide will drive you to all the places you wish to visit.

**Car Service:** Should you opt for not driving yourself, you can travel by train or bus. Portugal Trails will pick you up at your hotel and leave you at your train/bus station. Likewise, once you arrive to your destination, you will be taken to your hotel.

**“The rental car worked well and never caused any problems. Having the rental car company deliver the car to our hotel at the start of the trip and pick it up at the hotel in Faro was a luxury service we appreciated.”**

*Desmond Colohan, Canada*





## 8. Pre-programmed GPS

### Five clicks to every destination

As part of our self-drive tours, we will provide you with a GPS which will be pre-programmed according to your itinerary on a day-by-day basis. You will not have to be a technology expert, nor have to enter by hand any city names, addresses or coordinates, either. All you have to do is to start the engine, turn on the GPS and be prepared to enjoy your day with just a few clicks of the GPS.

"It was wonderful to have all the information you gave us as well as a route to follow. We were very glad to have the GPS system and Art says he'd recommend it to anyone unfamiliar with the cities in Portugal."

*Judy & Art Levit, USA*

