Individual projects –SME Internationalization

Project Designation: International Marketing Strategy PortugalTrails
Project Code: LISBOA-02-0752-FEDER-007208 + LISBOA-05-3560-FSE-007208
Main Goal: Reinforce the competitive advantage of small and medium enterprises
Geographical Area of Activity: LISBON
Beneficiary: PORTUGALTRAILS – VIAGENS E TURISMO, LDA
Approval date: 2016-05-27
Starting Date: 2015-08-01
End Date: 2018-07-31
Eligible Total Cost: FEDER 512.862,16 Euros + FSE 8.590,00 Euros
European Union Financing: FEDER 230.787,97 Euros + FSE 6.013,00 Euros

Project Overview:

PORTUGALTRAILS is a tour operator specialized in self-driving tour in Portugal. It offers a unique and comprehensive set of end-to-end services with exclusive materials designed to enhance the travel experience of all those who wish to visit these countries in an independent, safe and comfortable way, and with the support of a local team of professional travel consultants as well.

The aim of this investment project is to adopt strategies towards and internationalization process, such as expanding its activity to new destinations, example, Madeira Island, Azores and Spain; creating a new brand, Spain Trails; new distribution channels to reach new clients, for instance, a stronger online presence, direct phone connection as well as travel agent partnerships; expanding the market share (through source markets and existent channels); increasing the advertisement methods (in terms of budget, networks and platforms), which contributed to the product enhancement; the productivity growth, as well as the growth of our team of consultants; and achieving new clients and markets, especially the Spanish-speaking ones (Spain and Latin America).

The prospect is to attain a growth of the business revenue and to double the billing in the next three years (2014-2017); raising the gross margin in three years (2014-2017) and especially, reaching the client’s satisfaction, with 90% of “Excellent” reviews on TripAdvisor.
Project Designation: iMAGO - inovation: MArketinG and Organizational
Project Code: LISBOA-02-0853-FEDER-038718
Main Goal: Reinforce the competitive advantage of small and medium enterprises
Geographical Area of Activity: LISBON
Beneficiary: PORTUGALTRAILS – VIAGENS E TURISMO, UNIPESSOAL, LDA
Approval Date: 23-11-2018
Starting Date: 01-12-2018
End Date: 30-11-2020
Eligible Total Cost: 203.133,27 Euros
European Union Financing: 81.253,31 Euros

Project Overview:

PORTUGALTRAILS is a tour operator specialized in self-driving tours in Portugal and Spain. It offers a unique and comprehensive set of end-to-end services with exclusive materials designed to enhance the travel experience of all those who wish to visit these countries in an independent, safe and comfortable way, and with the support of a local team of professional travel consultants as well.

With this investment project, the entity aims to qualify itself in an innovative company, in the domains of organization and marketing, in order to promote the cross-selling of the Iberian destination to its clients, being them mainly non-residents of Portugal and Spain.